

Criteria Overview for the DSF Criteria: Product Safety and Quality

Strategic Intent: The integrity and transparency of the dairy supply chain is safeguarded, to ensure the optimal nutrition, quality and safety of products.

DSF Indicator Metric: *Development and implementation of a Product Safety and Quality recall plan and reported public recalls.*

About this Criteria: To retain and grow the trust in milk and dairy products, product quality and safety is a critical component. This includes external inputs to the farm right through to the retail outlets where consumers source dairy products.

To provide the necessary reassurances to both customers and consumers retaining the integrity of the dairy value chain, the following aspects to consider under these criteria are:

- Milk production systems that provide a safe product of a specified quality.
- Testing systems that ensure products are of the required safety and quality.
- A risk and Hazard Analysis Critical Control Point (HACCP) based approach to safe milk production and processing.
- Measurement systems in place to monitor and manage antibiotic residues.
- Appropriate systems and monitoring for the safe production, storage and handling of milk and dairy products from the farm to the consumer.
- The adoption and implementation of 'local' food safety legislative requirements.
- Monitoring systems that identify breakdowns of food safety and quality standard requirements at the earliest opportunity.
- Effective traceability systems including appropriate records.

Interlinkages: This Criteria links closely with **Rural economies, Market Development, Waste, Animal care, Working Conditions and Water**